



WGN MORNING NEWS 25th ANNIVERSARY SPECIAL

FAQs

HOW DO I GET TICKETS TO THE SHOW?

Tickets are available by entering the WGN Morning News 25th Anniversary Super Fan Contest. 24 Super Fans will be randomly drawn and contacted for tickets (each winner gets one pair (2) tickets). Tickets via Eventbrite will be emailed to attendees. Tickets will be required to attend the show.

HOW MUCH ARE TICKETS?

Tickets are FREE! They are non-transferable and not for sale or resale. Ticket reservations are not available without entering the WGN Morning News 25th Anniversary Super Fan Contest. We do not deal with third-party ticket vendors or allow reservations to be sold/transferred. If you paid for your reservation or obtained one outside of this website, then your reservation is invalid and will be refused entry. TICKETS ARE FREE but do require you entering the contest.

WHERE DOES THE WGN MORNING NEWS 25th ANNIVERSARY SPECIAL BROADCAST?

WGN-TV Studios 2501 West Bradley Place Chicago, IL 60618

WHO CAN I CONTACT WITH QUESTIONS?

Please email all questions and inquiries to tickets@wgntv.com

WHAT IF SOMEONE CANCELS?

Reservation holders do sometimes cancel their tickets after confirming their intent to attend. Sometimes up until the day of the event, resulting in more tickets becoming available. We cannot allow walk-ups to attend the show and you will be contacted in advance if you can attend.

DO WE HAVE TO HAVE A WAITLIST? No. We do not have a waitlist. You must enter the contest.

HOW MANY TICKETS CAN I RESERVE IF I AM CHOSEN?

There is a limit of two tickets per winner of the contest.

WHAT IS THE MINIMUM AGE TO ATTEND THE SHOW?

All guests must be at least 13 years old to attend. All guests under the age of 18 years old must be accompanied by a parent or legal guardian. A government-issued photo ID is required for admission for all guests. For guests under 18 a school ID will be required.

CAN I WALK UP AND ATTEND THE TAPING?

NO. We cannot accommodate walk-ups. If you are unable to enter the contest, please contact us at tickets@wgntv.com. Tickets will not be issued by emailing your entry.

IS MY CONTEST ENTRY ACKNOWLEDGEMENT MY TICKET?

NO. You will receive a ticket via email from Eventbrite. The person who won the reservation DOES NOT need to check in first. Each person must show a government issued Photo ID at check in.



WHERE IS THE BEST PLACE TO PARK?

WGN has our own parking lot and is completely free. The lot will not open until Five P.M. on Tuesday, September 17th, 2019.

WHAT TIME SHOULD I ARRIVE?

Audience guests may begin arriving after 5:00 PM. Audience guests may begin lining up at the designated location beginning at 5:00 PM. We will begin checking in the audience at 6:00pm. All ticket holders must be checked in by 6:30pm. No exceptions. We can only admit 90 visitors in the Studio.

CAN I BRING ALONG A BAG?

Backpacks, briefcases, luggage, and shopping bags are not permitted inside the Station. Small bags (purses) will be allowed to be brought into the studio. We recommend leaving all bags in your vehicle.

IS THERE A SECURITY SCREENING?

Yes, you will be required to pass through a metal detector before entering WGN. Please let us know beforehand if you have a medical condition that will prevent you from doing so.

DO I REALLY NEED TO PRINT MY TICKET?

The short answer is no. Eventbrite also provides a ticketing app we can scan to check you in. There is a good deal of information on your ticket, and it is always preferred that you print that ticket so that you have access to that info in your hands. If you absolutely can't print it off, don't worry, we can look you up in our scanners using your ID.

DO I REALLY NEED AN ID?

You most certainly do! We match the name on the ticket to the name on the ID, and also to the name in our system that is assigned to the ticket. This helps us eliminate fraud and protect the safety our WGN employees. We must also check for age restrictions. We want to know you are who you say you are.

HOW IS THE AUDIENCE SEATED?

Audience Guests will be lined up before entering the studio. Before entering the station, each audience guest is required to fill out an Audience Release that allows us permission to show your face on-air. No one will be allowed into the Station without completing a release.

Seats may be assigned at the discretion of the audience staff only. You may not select or change your seating arrangements without permission.

WHAT AM I ALLOWED TO WEAR?

Please dress nicely. You may be on camera! We recommend "mom approved attire" like business casual or upscale/trendy attire. You may be on camera! We recommend wearing bright colors, no black or white. We do not allow anyone to wear beachwear, or t-shirts with large logos. In fact ALL logo wear is discouraged. Groups coordinating outfits may not be allowed. We reserve the right to deny entrance to anyone inappropriately dressed.

MAY I BRING FOOD AND DRINKS IN THE STATION?

No. We ask all the audience guests to eat before arriving at WGN.



WILL I BE ABLE TO SIT WITH MY ENTIRE PARTY?

We try our best, but unfortunately, we cannot guarantee your entire party will sit together.

IS THERE WHEELCHAIR ACCESS?

YES. We can accommodate for wheelchair access. If you or anyone in your party is handicapped, please be sure to let us know when we contact you about your tickets. We ask that we be notified of all special needs at least three days before your show date. You can contact us via email at tickets@wgntv.com

I'M NOT MOVING TOO QUICK AND MAY NEED SPECIAL ASSISTANCE?

We have a designated seating area for our Audience guests that may need special assistance or that may be in a wheelchair. We typically will seat our guests that need special assistance before the rest of the audience, but this does not give you special permission for front of the studio seating. You can either sit in our designated area (which is not the back of the studio) or enter the studio in the order you arrived at check-in.

IS THERE ANYTHING THAT I AM NOT ALLOWED TO BRING TO THE SHOW?

You are not allowed to bring any CAMERAS, sharp objects, knitting needles, mace, weapons, knives, and/or scissors. Think airport security: if you can't take it into the airport, it is not allowed at WGN. Cell phones with cameras are okay but must be completely turned off before entering the studio. We do not hold any belongings and are not responsible for any items that are confiscated!

AM I ALLOWED TO TAKE PICTURES?

Again, photographs of any kind are not permitted in the Studio. Enjoy the show! Have some fun!

HOW LONG DOES THE SHOW LAST?

You will enter the studio at 6:30PM and the show is live from 7:00 PM till 9:00 PM. Once entering the Studio, guests are required to stay for the duration of the taping.

WHO ARE THE GUESTS ON THE SHOW AND WHEN WILL THE SHOW AIR?

These details change on a daily basis. We do not release any of this information until the day of your show. You will find out when you come to the studio. The show is live and there are no planned repeats. Set your DVRs.

CAN I MEET LARRY, ROBIN, PAT, PAUL, ANA, DEAN, OR ANY OF THE CAST OF CHARACTERS INCLUDING (INSERT CELEBRITY NAME HERE)?

Unfortunately, we cannot guarantee any meet-and-greets with any of our talent, or any performers, Tom Skilling, or any of our guests, etc. They are all doing a job, and their days are very busy. Their schedules sometimes don't allow for additional time for them to meet with everyone who'd like to do so.

CAN I BRING A GIFT?

NO, we are sorry. They all have too much stuff as it is. If you wish to give anyone a gift please mail or ship to them at WGN-TV. No gifts may be handed personally to the talent at any time.

IT'S A LIVE SHOW, CAN I HECKLE THE TALENT OR USE PROFANITY?

NO. The show is LIVE. If you are asked a question directly then answer but remember there are rules to what you can say. Generally, if you are asked a question answer like your talking to your grandma so we don't have to bleep out what you say. WE HAVE ZERO TOLLERANCE OF THE USE OF ANY PROFANITY



DURING THE SHOW. IF YOU DO USE PROFANITY THIS WILL RESULT IN YOUR IMMEDIATE DEPARTURE FROM THE STUDIO AND THE STATION. ZERO TOLLERANCE MEANS ZERO TOLLERANCE.

WILL LARRY, ROBIN, PAT, PAUL, ANA, DEAN, OR ANY OF THE CAST OF CHARACTERS EMBARRASS ME?

It's a possibility. You've been warned.

I GOT TO GO!!! TO THE BATHROOM!

There will be no bathroom breaks during the show. Please use the bathroom prior to your entrance to the studio as directed by staff. We can't have you wandering the hallways. Early exits are not permitted, except in the case of emergency. Once the show begins, we cannot allow you to reenter the studio.

WILL LARRY, ROBIN, PAT, PAUL, ANA, DEAN, OR ANY OF THE CAST OF CHARACTERS SIGN ANY AUTOGRAPHS?

Unfortunately, NO. Due to time constraints and the number of people we accommodate per show, we will be unable to provide anyone with autographs or hugs. If schedules allow, anyone from the show may do a meet and greet after the show, but only if schedules allow. Please do not bring any items to be signed with you to the show.

CAN I REQUEST A LARGE GROUP OF TICKETS?

According to the rules of the contest, winners are only allowed 2 tickets each. Having multiple members of your party entering the contest is totally fine, but your entire party may not be seated together. We cannot accommodate groups.

SHOW CANCELLATIONS

If a show is cancelled due to inclement weather or for any other reason, you will be notified via e-mail. WGN-TV does not refund travel fees and is not responsible for lost wages.

CAN I CHANGE THE DATE/EVENT I HAVE SUBMITTED FOR?

Unfortunately, it's one show and is live so there is no date to transfer to. If you are unable to use your tickets, please cancel your registration to free them up for someone else to attend. You can contact us at tickets@wgntv.com

MAY I DONATE MY TICKETS TO BE AUCTIONED?

Tickets have no cash value, they are non-transferable, and may not be auctioned or sold. If you are looking for donation, please email tickets@wgntv.com

WHAT'S THE LATEST I CAN ARRIVE?

We will not check anyone in or allow anyone to enter the station after 6:30 PM. If you're trying to plan the absolute latest you can arrive, you're thinking about this the wrong way. If you have a ticket, you have a seat. Please arrive between 5:00 pm and 6:30 PM.

Guests with Disabilities – WGN-TV is committed to making the show accessible to guests with disabilities. Accessible seating (including companion seating) and other accommodations are provided. The availability of accessible seating cannot be assured if the number of audience members requiring accessible seating at a taping exceeds the allotted number of accessible seats. If you or anyone in your party requires an accommodation to attend the show because of a disability, please contact us as soon as possible after receiving your ticket confirmation by e-mail tickets@wgntv.com.



WGN-TV does not provide assistive listening devices at tapings. Sign language interpreters and other appropriate auxiliary aids and services are also not provided. If a request is made at least three business days before the taping date (**WGN** will attempt to fulfill requests received with less than three days' notice but there are no guarantees that late requests can be fulfilled).